

1. GENERAL

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4. PRIVACY

This notice of privacy is to inform you regarding the use of your personal information which is collected during your visit to our website or when you contact us by email. Personal data means all data that can relate to you personally, such as your name, address, e-mail account(s) or user behavior.

Collection of personal data from our website visitors

Our website is purely intended for information purposes. Genetwister does not process personal data because it is not possible to leave personal data on our site. We also do not use social media plugins. We only collect the personal data provided by your browser to our server. Where you want to view our website to gain information, we collect the data necessary for technical purposes to be able to demonstrate our website to you and to ensure adequate access stability and security such as your IP address, date and time, the exact web page(s) accessed, type of browser.

This data is retained for security reasons (e.g., for investigation of misuses or prevention of fraud) and deleted as soon as it is no longer required for its intended purpose and there are no (legal) obligations to retain such data.

Cookies

In addition to the abovementioned data, your computer will save our cookies when you access our website. Cookies are small text files which are stored on your hard drive as files assigned to your browser and through which certain information is provided to the cookie sender (in this case to us). We only use functional and analytical, but not any tracking cookies or advertising cookies. These cookies are necessary for the website to function and do not store any personal or traceable data or infect your computer with any virus. At your first visit to our website, we inform you about these cookies and ask your permission to place them.

You can unsubscribe from cookies by configuring your internet browser in such a way that it does not store any more cookies. In addition, you can delete all information that has previously been stored using your browser settings. Please note that this may affect the functionality of our website.

Contacting us through our website

Whenever you contact us by e-mail, we save the data provided by you (your e-mail account, possibly your name, address and phone number) to be able to answer your question. The basis for this processing is your consent. Your personal data will be processed for the following purposes:

- to respond to queries, requests or complaints submitted by you;
- to comply with our legal obligations and court orders.

The data stored by us is deleted as soon as it is no longer required for its intended purpose and no legal obligations to retain data prevent its deletion. If we retain data, then the retention period depends on a number of circumstances such as applicable laws and regulations, type of relationship with you and the necessity to retain data in connection with (future) legal proceedings.

Your rights

You have the following rights regarding the processing of data by Genetwister:

- the right to access your personal data by requesting a copy of the personal information we hold about you and details of how we use that information.
- the right to rectify or amend any of the information held about you, if it is incorrect or incomplete.
- the right to request us to erase your personal data, under certain conditions.
- the right to object to us processing your personal data, under certain conditions.

Please note that we need you to prove who you are before we can provide you with any information or respond to your request. We will inform you within 1 month after receipt of your request whether we can comply with your request. If it is not possible to deal with your request within 1 month you will be informed accordingly. We will handle your request within three months at the latest.

You also have a right to lodge a complaint with a relevant supervisory authority. For the Netherlands this is the Netherlands Data Protection Authority: <https://www.autoriteitpersoonsgegevens.nl>. On this website you can also find more information about your rights.

Security

Genetwister considers it of great importance that the personal data provided by you are handled and secured with the utmost care. We implemented technical and organizational measures to ensure an appropriate level of security to protect your personal data against accidental or unlawful alteration, destruction, loss or unauthorized disclosure. Such measures will be regularly enhanced in line with technological developments.



Privacy policies of other websites

The Genetwister website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

5. HOW TO CONTACT US

If you have any questions about this notice of intellectual property, disclaimer or privacy, or you would like to exercise your rights regarding your personal data, please contact us via info@genetwister.nl or by letter to:

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